

# We have received your request for a smaller black cart.

You are one step closer to diverting more waste! Your request for a smaller garbage cart has been received and processed.

You join nearly 16,000 residents who are welcoming a smaller black cart to their household this spring.

As for your old cart? Not to worry! It will be washed and put back into our inventory.

**Towards 70%**  
SASKATOON'S WASTE DIVERSION TARGET



## Great job with your Green Carts!



Did you know that since the Green Cart program began, over **19,000 tonnes** of organic waste have been diverted from the landfill? **That's a whole lot of food and yard waste!**

Swapping your black cart for a smaller one may seem like a small step, but along with your neighbours, it will put us on the right track to meet the City's waste diversion goals.

For the most up to date information on cart swaps, visit [saskatoon.ca/cartswap](http://saskatoon.ca/cartswap).



## Thanks for putting waste in the right place!

For more information on the Black Cart Program, visit [saskatoon.ca/blackcart](http://saskatoon.ca/blackcart) or call Customer Care at 306-975-2476

For billing inquiries, please contact a Corporate Revenue Customer Service Representative at 306-975-2400.

# Get Ready for Your New Garbage Cart



 **City of Saskatoon**

## WHEN WILL I GET MY NEW CART?

Small and medium black carts will be delivered April 15 through June 15. Cart swaps will correspond with your regular scheduled garbage collection day. Some neighbourhoods have more carts being delivered than others and will take up to two collection routes to be completed.

Check the calendar to see when your route is scheduled for cart swaps. Be sure to roll out your cart on your collection date and roll it back in after 6pm.

We are finalizing a detailed delivery calendar and it will be posted online at [saskatoon.ca/cartswap](https://saskatoon.ca/cartswap) once available. Be sure to check back!

## WHAT WILL HAPPEN IF I DON'T ROLL OUT MY CART ON MY SWAP DAY?

If your existing black cart is not out on the day of the swap, a second swap attempt will occur based on vendor availability.

If you don't roll your cart out and miss your swap, you will need to resubmit your request during the fall intake period and you will continue to be charged your existing cart rate.

## WHAT IF THEY MISSED MY CART ON MY INTENDED CART SWAP DAY?

Please note there is a high volume of requests and that our timeline for cart swaps may change due to delays or unforeseen circumstances (i.e. weather, road conditions, construction).

For concerns about your cart swap call Customer Care at **306-975-2476**. We appreciate your patience as we implement this new process.

## WHEN DOES MY NEW UTILITY RATE BASED ON CART SIZE START?

The variable rates based on cart size will show up on your utility bill once cart swaps are completed city-wide on July 1. The rates are approximately as follows: small (120 L) cart - \$3.73, medium (240 L) - \$7.05 and large (360 L) - \$10.58.



**Small**  
120 L (2-3 Bags)  
**\$3.73**



**Medium**  
240 L (5-6 Bags)  
**\$7.05**

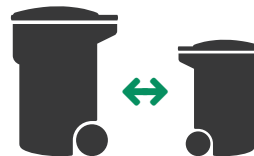


**Large**  
360 L (7-8 Bags)  
*existing cart size*  
**\$10.58**

*Monthly rates are current estimates for 30 days of service. Bag calculation based on a 45L kitchen garbage bag.*

## CAN I SWAP MY CART AGAIN IN THE FALL?

Households can have one cart swap in 2024. You will be able to swap your cart again in 2025\*.



*\*A cart swap fee may apply to households upsizing their carts in 2025.*

# What you need to know about your cart swap

- Check [saskatoon.ca/cartswap](https://saskatoon.ca/cartswap) to see when you are scheduled to have your new cart delivered.
- Make sure to roll out your existing cart on each garbage collection day and **leave it out until 6PM** during the cart swap window.
- Existing carts must be left at their collection location (front street or back lane, depending on your address) to be emptied.
- The smaller cart will not be delivered unless your existing cart is retrieved.
- Once your smaller cart has been delivered, it's yours to use! Return it to where you normally store your cart. Visit [saskatoon.ca/cartcare](https://saskatoon.ca/cartcare) for more information.